

# Family Safety Resources

## GENESEE COUNTY

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### **211:** Crisis Resources

### **911:** Emergency

### **COMMUNITY ACTION**

- 5073 Clinton Street Road, Batavia, NY 14020
- Hours: Tuesdays and Thursday, 10am-2pm
- Emergency Food Services
- Please call first: 343-7798

### **GENESEE COUNTY DEPARTMENT OF SOCIAL SERVICES**

- 5130 East Main Street, Batavia, NY 14020
- General Number: 344-2580
- Public Assistance/Medicaid/Food Stamps: 344-2587
- Child Welfare Services: 344-2580
- Adult Protective Services: 344-2580
- HEAP: 344-2580 ext. 6524
- Become a Foster Parent: 344-2580 ext. 6414
- Child Support: 1-888-208-4485
- [www.co.genesee.ny.us](http://www.co.genesee.ny.us)

### **GENESEE COUNTY YOUTH BUREAU**

- SEY/Safe Harbour Program: 344-3960

### **JUSTICE FOR CHILDREN ADVOCACY CENTER**

- Phone consultation related to child safety
- Investigation of child abuse concerns
- Mental health services for children who have experienced trauma
- Child abuse medical exams
- 344-8576

### **RESTORE SEXUAL ASSAULT SERVICES**

- 24/7 hotline: 1-800-527-1757
- Crisis intervention for sexual assault survivors and their loved ones
- Short-term counseling
- Support/advocacy through medical evidence collection process
- Support/advocacy through legal and court process
- Information and Referral
- Community and Professional education programs

### **YWCA OF GENESEE COUNTY**

- 301 North Street. Batavia, NY 14020
- Office: 343-5808
- Domestic Violence Hotline: 343-7513
- Domestic Violence Services
  - Phone Counseling and Support
  - Remote Court Advocacy
  - Safety Planning
  - Emergency Shelter
  - Remote Orders of Protection
  - All Services are Free and Confidential
- We are conducting regular business remotely, so please call the YWCA office at 343-5808 before stopping in for any unscheduled appointments.
- Updates can be found on our website at [ywcagenesee.org](http://ywcagenesee.org) or on our Facebook page at [ywcagenesee](https://www.facebook.com/ywcagenesee).

**SUICIDE HOTLINE:** 1-800-273-8255