

COMMUNITY ACTION OF ORLEANS AND GENESEE

EMPLOYEE NEWSLETTER



Our mission:

To provide services, with dignity and respect, that help people become self-sufficient

Hello Team:

Happy Spring! There are many exciting things going on with our agency!! First of all, May is Community Action Month and we have many fun activities planned. Check out [the calendar](#) and celebrate our agency with some laughs!

Don't forget, there is still time to win a \$100 Home Depot Gift card while helping our agency succeed. The Main Street Thrift Store "Send a Friend" contest is open to all employees. Stop at the store to register and pick up your coupons. Add your name and distribute to friends and family. The person who distributes the greatest number of redeemed coupons wins! You can even use the coupons for yourself. Remember Mother's Day is coming up...try out the Main Street Thrift Store for a unique gift!

Check out these new pages on our website!

Healthy Recipes: <https://caoginc.org/home/stonesoup/>

Success Stories: <https://caoginc.org/testimonials/>

We want to hear and share the success stories of our customers, employees, and volunteers. If you have a story to share, please complete the forms at [Success Story Submissions](#) and submit to your Director. It might get published!!

Please join me in congratulating David Dodge and Jeanette Worsley who are our new Emergency Services Case Managers in Batavia and Albion, respectively. Both are full of wonderful ideas and off to a great start!

Just a reminder, Beazley cyber training is due by May 15th. I know these are time consuming but this is a requirement for our cyber insurance, not to mention, very valuable information to keep our data and systems safe. Thank you to all who have completed this.

Just a friendly reminder that our annual In-Service is June 17th. We have a very exciting program planned. I will begin the day with a State of the Agency presentation and will later provide N.E.A.R. Science training. Neuroscience, Epigenetics, Adverse Childhood Experience, and Resilience (NEAR) training will help us better deal with some of the complex circumstances we deal with as we address social care needs (SCN). After a delicious lunch we will enjoy a live presentation from Arel Moodie. If you are not familiar with Arel Moodie...take a look: <https://youtu.be/YJ7WWWhAJD0>.

As I mentioned last month, we have some very exciting things coming for our Holley Community Center that will make it easier for our customers to have access to health care. I will share more information when available.

Thank you for all that you do. Together we will make our communities stronger, healthier, and resilient!

Be Part of the Solution

Be Well!

Employee news

MARCH

PERFECT ATTENDANCE

Julie Bailey	Rachael Escobar	Renee Hungerford
Jennifer Benz	Janet Foppes	David Reis
Cathy Brien	Alisha Foss	Deb Renner
Guy Burke	Michele George	Freddie Stewart
Katrina Chaffee	Stacie Graton	Carol Pietrzykowski
Lisa Church	Greg Gilman	Cassandra Eagle
David Dodge	Barb Kiefer	Terri Taylor
Willie Drisdom	Bonnie Malakie	Carolee Wachob
Jackie Dunham	Jessica Niles	Danielle Wyder

MAY

ANNIVERSARIES

Willie Drisdom	5/4/1981	41 years
Greg Gilman	5/26/2020	2 years
Ernest Gurslin	05/24/2021	1 year
Carrie Moreland	5/10/2010	12 years
Ricky Standish	05/19/2017	5 years

APRIL

NEW HIRES

Candice Fiegl	Head Start Substitute
Makayla Oderkirk	Head Start Substitute
Bryanne Puma	Head Start Substitute
Chrissy Parfinski	Head Start Lead Teacher
Brittany Hurd	Head Start Teacher

MAY

BIRTHDAYS

Virgie Brooks	May 2
Willie Drisdom	May 11
Beth Longhini	May 9
Bonnie Malakie	May 20
Deb Renner	May 16
James Soccio	May 23
Randi Watts	May 16
Danielle Wyder	May 2





Compliance Corner

Community Action Agencies (CAAs) regularly face challenges due to ongoing, and often increased demand, for their services, decreased government funding, and intensified competition for that funding. As seen by the implementation of the **CSBG Organizational Standards** (Standards), CAAs are being held to higher standards of accountability in terms of their ability to exercise effective financial oversight and stewardship, to comply systematically with the many laws and regulations that apply to their operations, and ultimately, to demonstrate their effectiveness in helping low-income people achieve economic security.

Let's start with CSBG Standards 1- CONSUMER INPUT AND INVOLVEMENT: (Case Managers, Directors)

- 1.1- The organization demonstrates low income individuals participate in its activities.
- 1.2- The organization analyzes information collected directly from low in-come individuals as part of the community assessment.
- 1.3- The organization has a systematic approach for collecting, analyzing and reporting customer satisfaction data to the governing board.

It is important to establish a system for documenting, investigating and tracking complaints, problems, and self-assessment or monitoring findings and how they are resolved. With respect to clients served by a CAA, CSBG Organizational Standard 1.3 requires both nonprofit and public CAAs to have a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the tripartite board. **Everything should be tracked in order to provide backup documentation to meet such standards, even if it is an article online.**

Standard 2- COMMUNITY ENGAGEMENT (Directors, Managers, Case Managers and Admin)

- 2.1- The organization has documented or demonstrated partnerships across the community, for specifically identified purposes, partnerships include other anti-poverty organizations in the area.
- 2.2- The organization utilizes information gathered from key sectors of the community in assessing needs and resources, during the CNA process or other times.
- 2.3- The organization communicates its activities and its result to the community.
- 2.4- The organization documents the number of volunteers and hours mobilized in support of its activities.

Webinars and other trainings on these topics are available from a variety of national Community Action partners including: CAPLAW; the national Community Action Partnership; the CSBG T/TA Resource Center; and the National Association for State Community Services Programs (NASCSPP).

Keep up the great work!

Melinda Daniels



FREE clothing & other items giveaway

Date: Tuesday, May 24th 2022

Time: 10am-3pm or while items last

Location: 5073 Clinton St. Rd

Batavia, NY 14020

In front of the building

We will also be accepting donations

For more information contact 585-343-7798





Mother's Day Basket Raffle

.25 per ticket

Will be drawn on Sat, May 7



Saturday May 7th

**Amazing Marvelous Mother's Day
"Super Sale"**

"Just for Kids" Craft Project!

Recipes and

Coupons for Mom's Day

at Main Street Thrift Store



131 South Main St. Albion Store Hours: Wed-Sat 10:30-5:00pm

Children's Jelly Bean Contest Winners

Jeans Beans # 233

Ali, Max, Eli, Aubree, Liam, Caroline, Jackson,
Viktor, Harley, Ava, Ashton, Jolee, Jayce,
Kylie, Lena, Abigael, Jobson, Deven.

Thank you for all that participated in the contest.





Memorial Day Sale

May 28th

45% off Summer Clothing

All Members of Military & Veterans

receive extra 10% off today!



May

Teen Pregnancy Prevention Month

ABSTINENCE IS THE ONLY 100% EFFECTIVE PREGNANCY PREVENTION

Educate yourself about pregnancy

Focus on activities that won't peak sexual arousal.

Use them, correctly & consistently, if sexually active!

Be aware of Contraceptive Methods available

IF SEXUALLY ACTIVE:

USE STI/STD PREVENTION METHODS CORRECTLY, EACH & EVERY TIME
AND ROUTINELY SCREEN FOR STI /STD'S



IT's May, National TEEN Self-Esteem Month!



Find us on
Facebook @CombattingtheCC



get weekly inspirations & tips



How one views themselves and their qualities is important in relation to mental wellness.

Teens can be especially hard on themselves.

This month encourages focus on ways to build self-esteem in a time of self-discovery.



Main Street Thrift Store

Store Hours: Wed—Sat 10:30-5pm

Donation Hours: Wed—Fri 10:30-3:30pm

* For Additional time please call for information



Gently used, nice condition furniture and appliances from home and workshop is greatly appreciated

You can arrange for bigger donations to be picked up.

Call 589-1430

Thank you!



COME SHOP! At The Main Street Thrift Store

Friends & Family Shopping Days 4/15-5/15 Discount 25% OFF



Volunteer Opportunities

Ask about our many volunteer opportunities – sales – merchandising – mentoring - displays

Come for One hour or One Day – everyone makes a difference!

Please call us 585-589-1430