

# Employee Newsletter

August, 1st 2023

## Community Action of Orleans and Genesee

*Our mission:: “To provide services, with dignity and respect, that help people become self-sufficient”*

Hello Team:

I hope you are all enjoying this beautiful summer! As I write this I am looking forward to this weekend when I will have the honor of judging at the Stone Soup Showdown at the Orleans County Fair. This event is part of our Stone Soup Success program that we jointly run with Cornell Cooperative Extension. It will be similar to some of the food tv shows where contestants are presented a box of food items and they have a specific amount of time to make creative dishes. The ingredients will be similar to what you might find in our Pop-up Pantry Food distributions. I hope you all had an opportunity to visit the fair. They do a wonderful job!

In July the House Labor-HHS Appropriations subcommittee marked up the 2024 appropriations bill. A number of human service programs were proposed to be eliminated and several have proposed funding cuts. Fortunately, the Community Services Block Grant (CSBG) was not designated for cuts in the bill. This is good news but since many other cuts were proposed, it is likely that interest groups may call attention to this so it is important that we continue to do our part to show the good work we do with CSBG funding, and more importantly, the outcomes. As a refresher, CSBG is the foundational funding that makes us a Community Action Agency. Each year our Director team makes a budget and workplan for CSBG. This includes ALL of our programs, no matter what the funding source. Then quarterly, we report out on our progress toward our goals. Opponents to CSBG often make statements about us not making an impact in the War on Poverty. Tracking OUTCOMES is our defense to these statements. All the services in the world don't make a difference if we do not achieve our goal of helping people to become self-sufficient and if we don't track this, we can't take credit for the work. We are required to follow ROMA (Results Oriented Management and Accountability) in all that we do. When we report to the state, we not only include numbers on services, but also outcomes, called NPIs or National Performance Indicators. Here is an example of Services and NPIs related to Employment.

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Employment Services (SRV 1)		Employment Indicators (FNPI 1)	
Skills Training and Opportunities for Experience (SRV 1a-f)		FNPI 1a	The number of unemployed youth who obtained employment to gain skills or income.
SRV 1a	Vocational Training	FNPI 1b	The number of unemployed adults who obtained employment (up to a living wage).
SRV 1b	On-the-Job and other Work Experience	FNPI 1c	The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).
SRV 1c	Youth Summer Work Placements	FNPI 1d	The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).
SRV 1d	Apprenticeship/Internship	FNPI 1e	The number of unemployed adults who obtained employment (with a living wage or higher).
SRV 1e	Self-Employment Skills Training	FNPI 1f	The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).
SRV 1f	Job Readiness Training	FNPI 1g	The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).

As you can see, outcomes often require some type of follow-up with the customer to see how they are doing with achieving goals. An example would be checking in with a customer in 90 days to see if they are still employed after working with us on finding employment. Tracking these outcomes gives us the data we need to demonstrate that we are truly making a difference in the War on Poverty and knowing you were able to help someone achieve their goals is one of the most rewarding parts of being part of this agency. And remember, we love to post success stories on our website <https://caoginc.org/testimonials/>. I love data, but sometimes a story says it all.

Thank you for everything you do for our communities!

*Be Part of the Solution*

*Renée*



# EMPLOYEE OF THE MONTH

## Ernie Gursclin

Ernie has been the lead point person for the HEAP Summer Cooling Program for both Orleans and Genesee since 2022. Ernie is responsible for ordering, pick up and installation of air conditioner that we are contracted as a vendor to install for the counties. Because of Ernie's excellent customer service skills, we have gotten many compliments about he and his helper. Per Elizabeth Jubenville (Sr. Social Welfare Examiner for Orleans) "Fabulous remarks and comments on your install team. Every single call– they are full of compliments. They make our customers happy and we appreciate it!" We also got a call from a customer in Genesee that was very happy with the way Ernie explained the use of the unit and how to operate. "He even gave me his cell number in case I had any issues or questions, now that is SERVICE!" Many thanks to Ernie and his team. Thank you Ernie for your hard work on this program and always giving our customers the best possible customer service.

# Thank you to all of our generous volunteers and donors in the month of June and July.



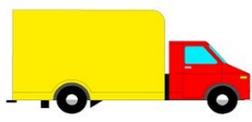
Mason's Chicken BBQ donated \$2,121.32 to support food pantry expenses. Thank you to all of the donor's that made this event possible. Thank you to Jeanette and Nichole for coordinating the event.

The Motorcycle Charity Run on July 8th raised \$2,441 after expenses to support our Emergency Services. Thank you to Ricky Standish and his fellow Elk's riders and the Elk's lodges in both Brockport and Albion along with Stan's Harley-Davidson shop!



# Food Distribution

Municipal Parking Lot  
165 South Platt Street, Albion, NY 14411



**9:00 AM - until gone**

(Due to traffic issues, please do NOT line up prior to 7:30 AM!!)

**Family information is required.** In order to keep the distribution coming to our community we have to report on those served.

## 2023 Scheduled Dates:

All are Mondays

- \* July 31st
- \* August 14th
- \* September 18th
- \* October 16th
- \* November 13th
- \* December 11th



Questions: Please call (585) 589-5605 x 117.





# Caregivers Revitalize

*We're offering:*  
Organized activities, support, and respite for caregivers with supervision for those they care for. This program is **free** to all caregivers in Orleans County.

*Please join us for a weekly respite **Care** program!*

**1<sup>st</sup> & 3<sup>rd</sup> Thursday's from 1pm – 4pm**

**Orleans County YMCA**

306 Pearl St., Medina, NY 14103



**2<sup>nd</sup> & 4<sup>th</sup> Thursday's from 1pm – 4pm**

**Community Action's Eastern Orleans  
Community Center**

75 Public Square, Holley, NY 14470



**Email:** [Caregiversrevitalize@gmail.com](mailto:Caregiversrevitalize@gmail.com)

**Phone:** 585-209-3416 or 585-209-9151

*Start date to be determined. Please email or call for more information, to register your care recipient or for volunteer opportunities.*



# ALBION

## *Emergency Services/Case Management*

- ◆ 76 Supplemental School Lunch packages have been given out during the month of July
- ◆ Ask us about our client choice food pantry! Choose from a standard food package of staff selected food or select your own from photos available in the Main Office.
- ◆ School Supplies drive sign-ups start August 1st. Albion CAO will be serving income-eligible students in the Albion and Lyndonville School Districts.
- ◆ Next mobile food pantry dates are July 31 and August 14th.

# BATAVIA

## Emergency Services/ Case Management

5073 Clinton St. Rd., Batavia, NY 14020

### EMERGENCY SERVICES including FOOD PANTRY

WALK-INS:  
MON & WED 9AM-4PM,  
FRI 9AM-12PM

TUES, THURS - BY APPT ONLY

To schedule an appointment,  
please email [ddodge@caoginc.org](mailto:ddodge@caoginc.org)  
or call 585-343-7797

Proof of Income is required at time of food pickup.



[www.caoginc.org](http://www.caoginc.org)



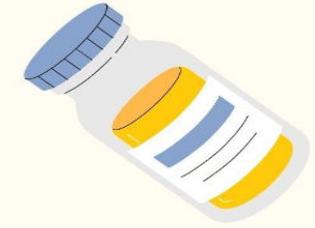
# Eastern Orleans Community Center

## Emergency Service/Case Management

### June:

- ◆ We served 512 meals
- ◆ We gave 22 families emergency food
- ◆ We served 18 families clothing, furniture
- ◆ 6/9 Fire Dept. Checked Blood Pressure for 29 people.
- ◆ 6/19 Father's Day Meal- 39 people attended
- ◆ 6/2 Stone Soup Class- 20 people attended
- ◆ 6/28 SNAP ED Class- 34 people attended
- ◆ Exercise Class on Tuesdays and Thursdays 5 people

# AUGUST: IMMUNIZATION AWARENESS MONTH!

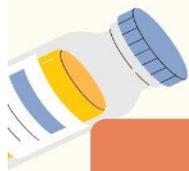


## WHAT IS IMMUNIZATION?

**"THE ACTION OF MAKING A PERSON OR ANIMAL RESISTANT TO A PARTICULAR INFECTIOUS DISEASE OR PATHOGEN, TYPICALLY BY VACCINATION." - OXFORD LANGUAGES 2023**

**CERTAIN VACCINATIONS ARE REQUIRED TO ATTEND SCHOOL.**

**DEPENDING ON YOUR PROFESSION, SOME MAY BE MANDATORY FOR HIRE OR PRACTICE.**



**IT'S IMPORTANT TO STAY CURRENT ON NECESSARY VACCINATION, INCLUDING BOOSTERS!**

**DID YOU KNOW THERE ARE OPTIONAL VACCINES FOR : PNEUMONIA, SHINGLES, AND HPV?**



**FOR MORE INFORMATION, CONTACT YOUR HEALTH CARE PROVIDER**



# August

**2023**

Subtitle

## Main Street Corner Thrifts, Gifts, & More



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
			50% Off ALL CLOTHING	BOGO GLASSWARE	25% OFF SMALL APPLIANCES	\$.25 ALL GAMES AND PUZZLES
6	7	8	9	10	11	12
			30% OFF FURNITURE	30% OFF LINENS	\$1 EACH ALL SHIRTS	BOGO SHOES
13	14	15	16	17	18	19
			30% OFF ALL HOLIDAY	15% OFF END TABLES	30% OFF ALL DISHES	15% OFF CREAM AND SUGAR
20	21	22	23	24	25	26
			25% OFF ALL LIGHTING	BOGO SHOES	50% PICTURES AND FRAMES	BOGO SILVERWARE
27	28	29	30	31		
			BOGO SHIRTS	15% OFF ALL SHORTS		